

physician & clinic support staff resource management

76%
Labor costs account for more than 76% of total healthcare expenses.

9%
The number of patients per provider decreased nearly 9% in the past six years.

Staff and provider costs— which include support staff, non-physician providers, and physicians— make up 76% of total costs.¹ With healthcare reform looming, all healthcare providers are dealing with similar challenges— rising costs, loss of revenue, and focus on quality. However, one of the most significant challenges is managing labor expense in the ambulatory environment.

our solution

Using your existing data and our **Instant Informatics** solution we can quickly assess your current staffing against industry benchmarks and then work closely with you to make the necessary and appropriate changes to align labor with your volume.

our approach

measure

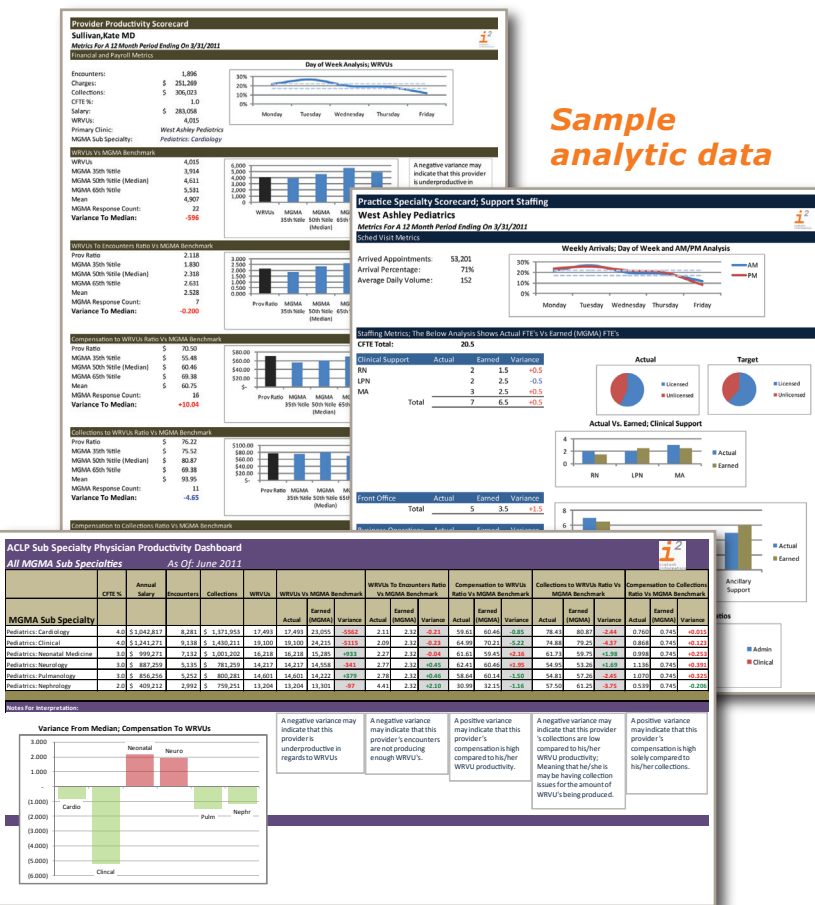
Think First can complete a physician and support staff resource management assessment in 4-6 weeks comparing your current staffing against industry benchmarks.

transform

Our industry experts leverage best practices to quickly adjust staffing levels based on our assessment findings.

sustain

Instant Informatics dashboards and pivot tables delivered through a secure portal ensuring ongoing performance management.



¹ Productivity, Costs, and Revenue Linked to Practice Ownership, MGMA Survey, September 28, 2010