



## What is changing about your water service?

Casitas periodically must assess rates for various customer groups to insure that customers are being charged fairly for the cost of their water. This means that each customer group is responsible for paying for the costs of water that relate directly to them.

Casitas recently hired an independent rate firm to conduct a comprehensive cost of service study. The study has confirmed that Casitas must adjust its rates to continue providing safe, reliable water delivery and maintain financial stability.

## How are my rates calculated?

Rates for water service charges are billed monthly, and are made of two components, a variable volumetric charge and a fixed service charge.

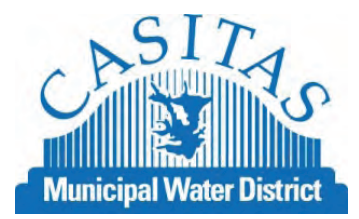
The volumetric charge is based on the amount of water served to a property in hundred cubic feet (HCF) or one unit of water billed. One HCF equals 748 gallons. There are three proposed residential tiered rates, which impose higher rates as water consumption increases. The purpose of increasing tiered rates is to encourage water conservation. The costs are designed to recover Casitas' fixed costs to store, treat, and deliver water. They are also meant to fund Casitas' water conservation efforts.

Rates for service charges are established on the basis of the size of the water meter serving a property, and use associated with the type of customer. These rates are calculated to recover the District's fixed costs of repairs and replacement of facilities, meter reading, billing, and customer service.

Together, the two rate components are made to proportionately allocate the costs of water service among Casitas' customers.



1055 Ventura Avenue  
Oak View, California 93022  
[www.casitaswater.org](http://www.casitaswater.org)  
(805) 649-2251



## PUBLIC HEARING

**Date:** May 10, 2017  
**Time:** 3:00 p.m.  
**Location:** Oak View Resource Center  
Gymnasium  
555 Mahoney Avenue  
Oak View, California 93022

## NOTICE OF PROPOSED RATE CHANGES

The Board of Directors for Casitas Municipal Water District will hold a public hearing at the time, date, and location specified above to consider a proposed five-year schedule of increases to the District's water charges.

If adopted, proposed rate increases and charges will become effective on July 1, 2017; July 1, 2018; July 1, 2019; July 1, 2020; July 1, 2021, respectively. The public hearing will be conducted per California Constitution Article XIII D, Section 6 (also known as "Proposition 218"). This notice is being sent to all property owners and customers whose parcels receive water service from Casitas, who would be impacted by imposed rates and charges.

All members of the public are invited to attend the public hearing. Additionally, under California State Law, all Casitas' property owners and customers of record may submit a written protest to the proposed rate changes. Only one protest per parcel is permitted. Please refer to the "How Can I Participate?" section of this document for instructions on submitting a formal written protest against the proposed action. You may also appear at the public hearing at the date and time specified above. More information, including a rate estimator, is available online at: [www.casitaswater.org](http://www.casitaswater.org).

*Este documento contiene información importante sobre sus tarifas de agua. Para más información ó traducción, visite [www.casitaswater.org](http://www.casitaswater.org) o llame al (805) 649-2251.*

## Why have I received this notice?

Casitas Municipal Water District is proposing changes to its water rates. District customers who may be impacted by these changes are receiving this notice. The District is dedicated to providing safe, reliable, cost-effective water deliveries at rates that do not exceed the cost of service. We are seeking feedback to help our Board of Directors make the right choice for the District and its ratepayers.

## Why are rate increases needed?

According to the rate study, there are a few key issues that are dramatically impacting CMWD's financial outlook, forcing the District to consider rate increases to generate more revenue from water deliveries.



### External Escalating Costs

Operating expenses, such as the electricity needed to pump water through the delivery system and chemicals to treat it, continue to rise.



### Maintenance and repairs

As infrastructure ages, the system of pipelines and facilities needed to deliver water safely and reliably requires regular preventative maintenance and upgrades to keep it functioning and avoid more expensive emergency repairs.



### Drought

Customers have done a great job of conserving water over the last five years of historic drought, but it is impacting finances. The hidden cost of drought is lost revenues, which is depleting Casitas' reserves.



### Fiscal Responsibility

Current rates are near the lowest in Southern California, but unfortunately these rates are not sustainable. It has been four years since Casitas last had a rate increase. Casitas is committed to economical pricing and intends to maintain rates that are competitive with other regional water providers.

## Did you know?

As a public agency, the district cannot earn a profit from the services it provides, and must charge no more than the actual costs associated with providing services to its customers.

# Proposed Rates

## Residential

SERVICE CHARGE						
Meter Size	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
5/8"-3/4"	\$23.34	\$28.75	\$32.20	\$36.06	\$40.39	\$45.24
1"	\$34.86	\$47.91	\$53.66	\$60.10	\$67.31	\$75.39
1-1/2"	\$63.66	\$95.82	\$107.32	\$120.20	\$134.62	\$150.77
2"	\$98.22	\$153.31	\$171.71	\$192.32	\$215.40	\$241.25
2-1/2"	\$150.05	\$255.52	\$286.18	\$320.52	\$358.98	\$402.06
3"	\$207.65	\$335.37	\$375.61	\$420.68	\$471.16	\$527.70
4"	\$368.92	\$603.67	\$676.11	\$757.24	\$848.11	\$949.88

VOLUMETRIC RATES (PUMPED)								
Tier	TIER WIDTH		Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Current	Proposed						
Tier 1	0-10	0-10	\$0.88	\$0.96	\$1.08	\$1.21	\$1.36	\$1.52
Tier 2	11-17	11-50	\$1.34	\$1.46	\$1.64	\$1.84	\$2.06	\$2.31
Tier 3	18-50	51+	\$1.77	\$2.36	\$2.64	\$2.96	\$3.32	\$3.72
Tier 4	51+		\$2.61	—	—	—	—	—

VOLUMETRIC RATES (GRAVITY)								
Tier	TIER WIDTH		Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Current	Proposed						
Tier 1	0-10	0-10	\$0.60	\$0.49	\$0.55	\$0.62	\$0.69	\$0.77
Tier 2	11-17	11-50	\$1.06	\$0.99	\$1.11	\$1.24	\$1.39	\$1.56
Tier 3	18-50	51+	\$1.49	\$1.89	\$2.12	\$2.37	\$2.65	\$2.97
Tier 4	51+		\$2.33	—	—	—	—	—

## Other

SERVICE CHARGE						
Meter Size	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
5/8"-3/4"	\$23.34	\$20.54	\$23.00	\$25.76	\$28.85	\$32.31
1"	\$34.86	\$34.24	\$38.35	\$42.95	\$48.10	\$53.87
1-1/2"	\$63.66	\$68.47	\$76.69	\$85.89	\$96.20	\$107.74
2"	\$98.22	\$109.55	\$122.70	\$137.42	\$153.91	\$172.38
2-1/2"	\$150.05	\$182.59	\$204.50	\$229.04	\$256.52	\$287.30
3"	\$207.65	\$239.65	\$268.41	\$300.62	\$336.69	\$377.09
4"	\$368.92	\$431.36	\$483.12	\$541.09	\$606.02	\$678.74

VOLUMETRIC RATES (PUMPED)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$1.62	\$1.46	\$1.64	\$1.84	\$2.06	\$2.31

VOLUMETRIC RATES (GRAVITY)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$1.34	\$0.99	\$1.11	\$1.24	\$1.39	\$1.56

## Agriculture Domestic

SERVICE CHARGE						
Meter Size	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
1"	\$34.86	\$34.78	\$38.95	\$43.62	\$48.85	\$54.71
1-1/2"	\$63.66	\$69.57	\$77.92	\$87.27	\$97.74	\$109.47
2"	\$98.22	\$111.30	\$124.66	\$139.62	\$156.37	\$175.13
2-1/2"	\$150.05	\$185.51	\$207.77	\$232.70	\$260.62	\$291.89
3"	\$207.65	\$243.48	\$272.70	\$305.42	\$342.07	\$383.12
4"	\$368.92	\$438.26	\$490.85	\$549.75	\$615.72	\$689.61

VOLUMETRIC RATES (PUMPED)								
Tier	TIER WIDTH		Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Current	Proposed						
Tier 1	0-10	0-10	\$0.88	\$0.96	\$1.08	\$1.21	\$1.36	\$1.52
Tier 2	11-17	11-50	\$1.34	\$1.46	\$1.64	\$1.84	\$2.06	\$2.31
Tier 3	18-50	51+	\$1.77	\$1.09	\$1.22	\$1.37	\$1.53	\$1.71
Tier 4	51+		\$0.90	—	—	—	—	—

VOLUMETRIC RATES (GRAVITY)								
Tier	TIER WIDTH		Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
	Current	Proposed						
Tier 1	0-10	0-10	\$0.60	\$0.49	\$0.55	\$0.62	\$0.69	\$0.77
Tier 2	11-17	11-50	\$1.06	\$0.99	\$1.11	\$1.24	\$1.39	\$1.56
Tier 3	18-50	51+	\$1.49	\$0.62	\$0.69	\$0.77	\$0.86	\$0.96
Tier 4	51+		\$0.62	—	—	—	—	—

## Agriculture

SERVICE CHARGE						
Meter Size	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
1"	\$34.86	\$43.28	\$48.47	\$54.29	\$60.80	\$68.10
1-1/2"	\$63.66	\$86.56	\$96.95	\$108.58	\$121.61	\$136.20
2"	\$98.22	\$138.50	\$155.12	\$173.73	\$194.58	\$217.93
2-1/2"	\$150.05	\$230.84	\$258.54	\$289.56	\$324.31	\$363.23
3"	\$207.65	\$302.97	\$339.33	\$380.05	\$425.66	\$476.74
4"	\$368.92	\$545.35	\$610.79	\$684.08	\$766.17	\$858.11
6"	\$812.42	\$1,125.33	\$1,260.37	\$1,411.61	\$1,581.00	\$1,770.72

VOLUMETRIC RATES (PUMPED)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$0.90	\$1.09	\$1.22	\$1.37	\$1.53	\$1.71

VOLUMETRIC RATES (GRAVITY)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$0.62	\$0.62	\$0.69	\$0.77	\$0.86	\$0.96

## Commercial

SERVICE CHARGE						
Meter Size	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
5/8"-3/4"	\$23.34	\$22.97	\$25.73	\$28.82	\$32.28	\$36.15
1"	\$34.86	\$38.28	\$42.87	\$48.01	\$53.77	\$60.22
1-1/2"	\$63.66	\$76.56	\$85.75	\$96.04	\$107.56	\$120.47
2"	\$98.22	\$122.50	\$137.20	\$153.66	\$172.10	\$192.75
2-1/2"	\$150.05	\$204.16	\$228.66	\$256.10	\$286.83	\$321.25
3"	\$207.65	\$267.96	\$300.12	\$336.13	\$376.47	\$421.65
4"	\$368.92	\$482.33	\$540.21	\$605.04	\$677.64	\$758.96
6"	\$812.42	\$995.29	\$1,114.72	\$1,248.49	\$1,398.31	\$1,566.11

VOLUMETRIC RATES (PUMPED)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$1.62	\$1.46	\$1.64	\$1.84	\$2.06	\$2.31

VOLUMETRIC RATES (GRAVITY)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$1.34	\$0.99	\$1.11	\$1.24	\$1.39	\$1.56

## Resale

SERVICE CHARGE						
Meter Size	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
5/8"-3/4"	\$23.34	\$25.27	\$28.30	\$31.70	\$35.50	\$39.76
1"	\$34.86	\$42.12	\$47.17	\$52.83	\$59.17	\$66.27
1-1/2"	\$63.66	\$84.24	\$94.35	\$105.67	\$118.35	\$132.55
2"	\$98.22	\$134.78	\$150.95	\$169.06	\$189.35	\$212.07
2-1/2"	\$150.05	\$224.63	\$251.59	\$281.78	\$315.59	\$353.46
3"	\$207.65	\$294.83	\$330.21	\$369.84	\$414.22	\$463.93
4"	\$368.92	\$530.70	\$594.38	\$665.71	\$745.60	\$835.07
6"	\$812.42	\$1,095.09	\$1,226.50	\$1,373.68	\$1,538.52	\$1,723.14
12"	\$13,741.69	\$6,469.48	\$7,245.82	\$8,115.32	\$9,089.16	\$10,179.86
18"	\$23,561.61	\$12,026.38	\$13,469.55	\$15,085.90	\$16,896.21	\$18,923.76

VOLUMETRIC RATES (PUMPED)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$1.49	\$1.46	\$1.64	\$1.84	\$2.06	\$2.31

VOLUMETRIC RATES (GRAVITY)						
Rate	Current	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021
Uniform Rate	\$0.83	\$0.99	\$1.11	\$1.24	\$1.39	\$1.56

## How can I participate?

We want you to join in the conversation and make your voice heard, as part of a collaborative process between the District and its water users to determine the best way forward.



**Call or Visit.** The Water Rate Study and other information on the proposed adjustments and increases are available for review at Casitas' office and on our website: [www.casitaswater.org](http://www.casitaswater.org). If you have additional questions, please call the District office and ask for Ron Merckling, Public Affairs Manager at (805) 649-2251 Extension 118.

**Write.** Written protests may be mailed or delivered in-person to Casitas Municipal Water District, Attn: Clerk to the Board, 1055 Ventura Avenue, California 93022 using the form below:

First Name:	Last Name:	
Street Address:	City:	Zip Code:
Water Account #	Or, APN #	

Please check one:

I am the property owner  I am the customer of record

I oppose Casitas Municipal Water District's proposed water rate/charge increase.

I declare under penalty of perjury under the laws of the State of California that the foregoing information is true and accurate and contains no omissions of materials or facts.

Signature:	Date:
Name (Printed—must be legible):	

Emailed or other electronically sent protests will not be classified as formal written protests. All written protests must be received prior to the conclusions of the public hearing. There will be only one protest per parcel allowed.



**Attend the Public Hearing.** Written protests may also be submitted at the Public Hearing **May 10, 2017, at 3:00 p.m.** in the **gymnasium at the Oak View Resource Center at 555 Mahoney Avenue, Oak View, California.** All members of the public will have an opportunity to speak and give testimony regarding the proposed water and rate adjustments at the Public Hearing; however, only written protests will count toward a majority protest. Written protests must be received before the conclusion of the Public Hearing.

**Public Hearing Process.** At the time of the Public Hearing, the Board will hear and consider all protests and objections to the proposed increases. **Protests submitted by email or other electronic means do not count as formal written protests; oral comments do not qualify as a formal protest unless accompanied by a written protest.** Upon conclusion of the hearing, the Board will evaluate the protests and consider the adoption of the proposed rates and charges. The Board is authorized to adopt proposed rates and charges if written protests against the proposed rates and charges, as outlined above, do not represent at least a majority of owners or customers of identified parcels impacted by proposed rates and charges. If adopted as proposed, the increased rates and charges become effective on **July 1, 2017, July 1, 2018, July 1, 2019, July 1, 2020 and July 1, 2021.**